

**Saltash Health Centre**  
Plougastel Way PL12 6DL  
01752 842281



**Saltash Health Centre has an active Patient Participation Group**

The Patient Participation Group (PPG) provides a means of patients having a say in and about the services provided by Saltash Health Centre to achieve best possible care experience and facilities for patients.

**What is a Patient Participation Group?**

A PPG comprises a variety of Patients who use the Practice, from age 16 upwards. The PPG works with patients and Health Centre Staff suggesting ideas; changes for improvements to benefit both patients and the Practice. The objective being to meet needs; experience and best care

All ideas are encouraged and discussed to meet the above criteria.

**What is the time commitment?**

Every two months the PPG meets with the Practice Manager and a GP (when available) with an agreed Agenda. This will include feedback from the East Cornwall Umbrella Group, made up from representatives from all the Practices within SE Cornwall. The meeting usually lasts for about an hour.

Between these bi monthly Meetings, we meet as a Group - away from the Health Centre - to plan the way forward with agreed projects.

**For more information including our Terms of Reference, either:**

Ask at Reception or email the Patient PPG at [ppg.saltash@nhs.net](mailto:ppg.saltash@nhs.net)

Telephone 01752 844402

If you are interested in joining the Patient Participation Group please complete the form below and post in the box in the waiting room.

Name .....

Address .....

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Tel No .....

Mobile .....

Email .....